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Somer Housing Group choose QL Housing & Financials



April 2011

Somer Housing Group (SHG) is a group of Housing Associations managing over 12,000 homes throughout the South West of England from central offices in Bath and Bristol.

SHG was formed in 2002 by Somer Community Housing Trust, Shape Housing Association and Redland Housing Association.

In February 2009, SHG began a comprehensive 5 month review project of the ICT provision across the group. This review revealed that the current Housing Management Solutions were not well suited to the Group's plan for a highly tailored and customer focussed service for the future. The review also confirmed the need to either upgrade or replace SHG's financial management system.

The formal tender process began in August 2010 and after a series of demonstrations of the various systems available and following a number of reference visits SHG chose QL Housing from Aareon UK linked to 1st Touch Mobile as their preferred housing solution at the beginning of March 2011. Shortly thereafter Aareon were invited to additionally supply SHG with QL Financials.

Richard Green, ICT Manager, SHG said of the decision to choose QL software across the group ***"when we approached the marketplace we did so with a specification of requirements built around four key themes; our customers, our staff, our properties and our desire to secure improved value for money across our business. In selecting Aareon's QL products I believe we have identified a solution capable of delivering against all these areas and we now look forward to working with Aareon to fully realise the system's potential."***

SHG will be utilising the full range of project management, implementation & training services Aareon offer.

The implementation project at SHG began promptly in March with a scheduled Go Live of December 2011

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