

Together Group choose QL Housing



The Together Housing Group was formed on 1st April 2011, following the coming together of three well established housing groups;

- **Trans-Pennine Housing:** Pennine Housing 2000 in Calderdale and Sheffield & Green Vale Homes in Pennine Lancashire
- **Chevin Housing:** Chevin Housing Association, Harewood Housing Society, and Synergy Housing Solutions operating in the Yorkshire and Humber regions
- **Prospect Homes:** Twin Valley Homes & Housing Pendle, both in Pennine Lancashire.

Managing over 35,000 homes affecting over 50,000 people's lives and employing over 1,250 staff, the Group is a leading provider of quality, affordable and modern homes for rent, across the North of England.

Whilst each partner company will retain local identity for local communities, the Group will use its shared skills and expertise to offer better services and value to its customers to achieve their vision – *'Making a Better Future Together.'*

The Together Housing Group began its evaluation and review of the best integrated housing management system solutions available on the market in November 2010. The aim being, to adopt a single 'group' based housing management solution.

Members of the Group currently use a wide variety of different Housing Management and ancillary systems. The Group wanted a fully integrated housing management solution enabling all parts of the Group to operate as a 'joined up' organisation enabling events occurring in one area of the business to be fully visible in real-time to other areas of the business.

Other key requirements of the solution was the ability to support and manage all staff who operate remotely, by providing them with the capability and opportunity to readily gain real-time mobile access to core system data and information, a group wide document management system to ensure key documents are available to relevant staff regardless of physical location, and a dynamic scheduling system to ensure efficient scheduling for technical operatives.

Following a thorough evaluation, including a number of product demonstrations and customer reference site visits, The Together Housing Group chose QL Housing from Aareon UK Ltd who will provide the core system and draw together the expertise of strategic partners 1st Touch for Mobile Solution, Documotive for EDM, and Opti-time for dynamic workforce scheduling.

Mark Dunford, Together Housing Group Services Director, had this to say “

“One of the key principles for establishing the Group was to deliver excellent, efficient & consistent services for all our customers. A single housing management solution which underpins and supports our business transformation programme was crucial to delivering this vision.

Throughout the process Aareon demonstrated that not only did their system meet all our requirements but they believed in a long term partnership which would benefit both organisations and help deliver our vision.”

**For more information on Aareon UK & QL Housing
please call Sam Martin on 02476 323723 or visit www.aareon.co.uk**



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